

Administer relocation benefits with the detailed care and problem-solving savvy of a world-class mobility team. *No hassle, no frazzle, no drama.*

### business challenges:

Your mobility program has a lot of moving parts: detailed reporting, compliance requirements, strict deadlines, tight budgets, and – most importantly – your employees. You need to make sure they have a smooth, positive experience and take full advantage of their benefit package. But sometimes, relocations don't go according to plan, and you or your employees run into unpleasant surprises.

- You might have more policy exceptions than you want, or even know about. (Cha-ching!)
- Your employees may have matters that need special handling, like boats, pets, vaccinations and more.
- You more than have your hands full and need a little (or maybe a lot) of help staying on top of the move details, exceptions, special circumstances, regulations, reporting and more.

***The proof is in the pudding:***  
*In 2015, Plus scored a 96% satisfaction rating with our clients' relocating employees.*

### how this affects you:

Managing the complexities of even one relocation is enough to leave you spinning. Effectively meeting the needs of a whole a group of relocating employees is spelled S-T-R-E-S-S.

A bumpy relocation can damage an employee's opinion of your company and put you in troubleshooting mode.

It's time consuming to stay on top of the nuances of every move, especially if you have multiple tiers of policy benefits.

### what if you could..?

Direct your employees to a single point of contact who listens, sets expectations early, and handily supports them with all of their questions, reimbursements and tasks?

Rely on a trusted partner who is always available and ensures every move follows company policy?

Minimize the time (and frustration!) you spend solving problems and unexpected surprises that arise?

**if:**

You want to provide as much support and flexibility to your employees as possible while still adhering to company policy

You're bogged down by all of the individual elements of your mobility program

You're not sure how well your program is performing because you spend all your time deep in the details

**then:**

You need a global mobility partner who knows your policies inside and out, listens to and helps your employees make the best use of their benefits, and manages every detail of every move with the skill of a mobility maestro – including eliminating unwelcome surprises for both you and your employees.

**what's in it for you:**

Happy employees who feel valued and have a stellar impression of your company and their new role

*Our tri-regional offices in the U.S., U.K. and Hong Kong are staffed with Plus relocation counselors who are from all over the world, to ensure high-quality, consistent service for your employees no matter where they are located.*

Improved control over your program and greater insights into what's really happening

Less stress and more time to focus on other aspects of your job (maybe even some free time – we won't tell!)

**what it is:**

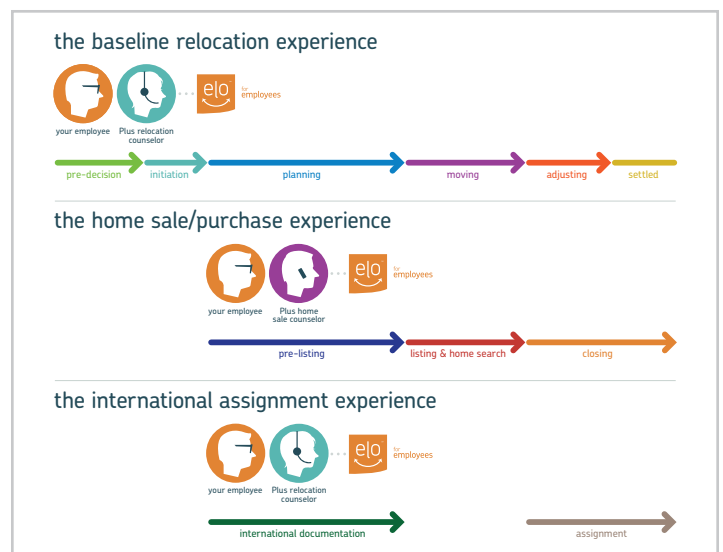
With Plus Policy and Benefit Counseling, you'll enjoy all of the benefits of a well-oiled mobility program without the pressure of going it alone. Our relocation counselors specialize in helping ensure that employee benefits are effectively administered and follow your company's policies. They handle thousands and thousands of moves every year, with the specialized skill of a mobility expert and the know-how of a local.

- We start by reviewing the benefits that you've given to your employees and making sure they understand your relocation policies.
- We listen carefully so we understand their needs and concerns, and we manage their expectations about their benefits and the timing of their move.
- We have an unlimited policy on communicating because the time we spend talking with your employees will dispel their worries and lead to a happier transition.
- Once the move is on, we're all about making sure everything goes smoothly.

What if you knew exactly what your employees needed, at every point in their relocation? What if you could anticipate their questions, concerns, challenges and even the thoughts running through their heads?

Working with Plus, you can! We've created "journey maps" based on research with real relocating employees, that identify their needs and mental state throughout their relocation. We then determined the perfect blend of personalized assistance and high-tech support for each point so that every move in your mobility program progresses smoothly and predictably.

Now you – and your employees – can actually feel relaxed and confident throughout the process.



Visit [www.plusrelocation.com](http://www.plusrelocation.com) to learn more about Policy and Benefit Counseling from Plus Relocation. You can even check out a nifty whiteboard video.